

CODE OF ETHICS OVERVIEW

STRUCTURE:

- Duties to Clients & Customers
- Duties to the Public
- Duties to REALTORS®

ENFORCEMENT:

- Grievance
- Hearing
- Board of Directors

CODE OF

ETHICS

ARTICLE 1

- Protect & promote the interests of your client
- Treat all parties honestly

CODE OF ETHICS ARTICLE 9

What does Article 9 require?

- REALTORS® provide written agreements in clear & understandable language to all parties upon signing

How should changes to agreements be handled?

- In writing, using amendments

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ARTICLE 10

What does the new Standard of Practice 10-5 prohibit?

- Use of hate speech, harassing speech, epithets and slurs

What 2 areas does Article 10 prohibit discrimination in?

- Professional services
- Employment practices

What are the protected classes under the Code of Ethics?

- Race
- Color
- Religion
- Sex
- Handicap
- Familial status
- National origin
- Sexual orientation
- Gender identity

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ARTICLE 16

What type of behavior does Article 16 prohibit?

- Anything that interferes with an exclusive relationship except in limited circumstances

Can the compensation offered in the MLS be changed as part of a contract?

- No, the terms of an offer cannot require the listing broker to offer more money, but can require the seller to pay the buyer broker directly